iTernity

MEDITSYSTEMS

EXTENSIVE WORKLOAD REDUCTION AND COST SAVINGS

AIU	1,822	12,349,000
EJK	3,680	238,681,000
HPL	1,062	85,678,000
KEE	485	8,369,000
NAH	8,569	189,301,000
QOP	6,602	102,698,000
TIK	890	24,697,000
WIG	6,280	76,002,000

AUDIT-PROOF: IT SERVICE PROVIDER MEDITSYSTEMS ARCHIVES 17 MILLION PAYMENT RECORDS PER YEAR WITH ICAS

"With a volume of approximately 17 million payment records per year, the paper archive had exponentially grown. Searches took up to three days. Today, employees of our customers as well as our employees can access the relevant documents online and resolve questions during a telephone call, for example."

Wolf Zacharias, CEO of MEDITsystems

MEDITSYSTEMS

MEDITSYSTEMS

Industry:
Services

Operational area:
Statutory health insurance

Requirements:
On behalf of its customers, the IT service provider currently scans, signs, indexes and archives around 1.4 million original receipts per month which are generated by statutory health insurance companies during invoice verification.

Solution:
For long-term archiving of the data, MEDITsystems opted for the storage software iCAS from iTernity.

MEDITsystems is an IT service provider in the healthcare sector and specialist for document logistics with a comprehensive service portfolio.

THE SUCCESS AT A GLANCE:

✓ Optimum service and transparent business processes

✓ Enormous space and cost savings

✓ Access via WebClient of the DMS for employees and customers

✓ iCAS could be flexibly integrated into the existing IT infrastructure without any hardware connection.

THE TASKS

- Cutting back paper archive

- Central document pool

- Archiving a wide variety of paper assets

- Establishing audit-proof long-term archive

- Archive access via Web

THE SOLUTION

DocuWare's DMS has been in use at the Munich headquarters and in Eisenhüttenstadt branch since the beginning of 2005. The Viechtach branch has also been connected to the central document pool since October 2010. A high-performance scanning line is used to scan the extremely heterogeneous payment records. Afterwards, the documents are stored in the central digital archive. DocuWare Web Client makes the documents immediately available to employees in the head office, branch offices and clearing department.

A concept of user and role strictly regulates access to personal data relevant to social security. This prevents, for example, an employee of the health insurance company from being able to view a colleague's strictly confidential social data. For the long-term archiving of data, MEDITsystems decided to implement the storage software iCAS from iTernity. This software-defined archiving solution is totally independent of the storage hardware deployed in MEDITsystems. Other convicing factors are the solution's scalability, flexibility, and economical license model.

Apart from that, the solution had been certified by the auditing firm KPMG as well as by DocuWare. At MEDITsystems, iCAS handles the audit-proof storage of documents on the NAS storage. iCAS' patented CSC technology securely stores data from the DMS for specific retention periods in special archive containers that are protected against manipulation and deletion by contentrelated 512-bit hash values.

MEDITsystems decided to run iCAS as a virtual appliance on VMware because several VMware servers were already in use. Besides, the company also wanted to take advantage of the virtual environment for the archive solution. For maximum data security, MEDITsystems performs weekly full backups and differential backups on backup-to-disk and tape. The simple integration of iCAS into the existing backup strategy was a further advantage of the solution.

Previously time-consuming searches in the paper archives, e.g. for invoice claims, have now been reduced to just a few mouse clicks. In the past, it could take up to three days until the required documents were available on the desk. Today, the documents are available on the screen in just a few seconds.

"For our employees, this means enormous time saving and huge workload reduction. For the customer, this also means enormous cost savings, as the previously required dispatch of the relevant documents is no longer necessary",

Wolf Zacharias, CEO of MEDITsystems

emphasizes MEDITsystems CEO, Zacharias.

DATA ARCHIVING MADE SIMPLE

iCAS is a flexible middleware for retention management & WORM storage. The solution integrates perfectly into heterogeneous infrastructure landscapes. While you take care of your core business, iCAS reliably protects the integrity and availability of your data in the background.

HARDWARE INDEPENDENT

The archive intelligence is tied to the software-layer, not to the hardware

COMPLIANT

iCAS assures regulatory and compliance requirements

FLEXIBLE

Middleware between your business application and the storage infrastructure

TAMPER-PROOF

iCAS provides WORM storage, encryption and retention management

THE CENTRAL PLATFORM FOR YOUR DATA MANAGEMENT

Business Applications/Data
ECM, ERP, PACS, E-Mail, Voice, Video, Customer Specific, etc.

iCAS Data Management and Protection
Encryption, Integrity Monitoring, Self-Healing, Retention, WORM

Storage Infrastructure
Onsite-, Cloud-, Object-Storage

iCAS protects data integrity and availability, even if the underlying storage technology and hardware changes in the future. As a software-defined solution, iCAS lays the foundation for audit-proof data archiving and protects your investments in hardware, software and services.

iCAS adapts to your IT infrastructure and adds compliance, data integrity protection and WORM storage (Write Once Read Many) to your existing systems.

iTernity GmbH

VISIONARY
ARCHIVING

iTernity is a leading vendor for archiving software that allows you to protect your business data - hardware independent, long-term and secure!

We work quality-conscious. We are flexible. We search for future-proof solutions. We are fair and trusted. We are iTernity. Come closer, discover more about our company, about state-of-the-art data management, and about Software-Defined Archiving! Discover the world of iTernity!